

WARRANTY

BirdShades bird protection window film

Every order placed with BirdShades is subject to the general terms and conditions from www.birdshades.com.

BirdShades grants the customer a limited warranty on its window films under the following conditions.

Warranty period:

The warranty is valid for a period of five years from the date of purchase.

Warranty scope:

BirdShades will replace parts of the film affected by peeling, cracking, delamination, discoloration, or yellowing upon presentation of the original invoice and documentation of the defect (image and/or text, affected length/sections, etc.). The customer will generally receive replacement products of the same film. If this product is no longer available, the customer will receive a comparable replacement product. If this replacement product does not meet the customer's requirements, they will receive a voucher for the purchase value.

Warranty conditions:

The warranty is valid, if all of the following conditions are met:

- Installation by a licensed professional
- Compliance with the instructions for use and assembly
- Vertical installation of the film (90° angle to the ground)
- Installation at locations within Climate Zone 2 (temperate climate: between the 40th and 60th northern latitude)
- The film must be stored in its original packaging before installation. To avoid pressure marks, it must be stored hanging on roll supports.
- Regular proper maintenance of the film: Due to environmental influences, the following cleaning intervals must be conducted to maintain the warranty claim:
 - Cleaning interval in urban areas: twice a year
 - Cleaning interval in rural areas: once a year
- Edge sealing must be carried out using edge sealing tape or a neutral-cured suitable silicone. The edge sealing should only be done when no residual liquid (e.g., water stains) is present in the film.

For best results, we recommend using BirdShades transfer liquid. If another product is used, it is the responsibility of the customer (or the installation company hired by the customer) to ensure that this product is suitable for adhesion (no streaking, maintained transparency, proper adhesive bonding, etc.).

The warranty does not cover defects or damages resulting from poor or incorrect installation and/or installation not in accordance with the manufacturer's instructions.

To claim the warranty, the invoice and delivery documents must be presented, and the roll numbers used for the installation must be provided.

Effectiveness of BirdShades bird protection window film

The development of BirdShades bird protection window film is based on scientific studies (Swaddle et al. 2020, Zyśk-Gorczyńska et al. 2022, Swaddle et al. 2023), which show that this film significantly reduces the likelihood of bird collisions with glass windows, when fully applied to the glass surface. BirdShades has developed the film based on these studies to the best of its knowledge. However, BirdShades does not guarantee or warrant that the bird protection film can prevent a specific extent of bird collisions. BirdShades accepts no liability for a specific usability and specific results.

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